



Terms and Conditions to consumers

pH7Manufacturing (PTY) Ltd is a manufacturing company of high quality natural supplements.

Our products are designed to improve people's lives and health, through assisting in their recovery, in the most subtle, natural way, without using any harmful chemicals with their adverse side effects.

Every formulation has been done with thorough research and care, and our products have been proven to be extremely effective and safe.

All our extracts are pure, natural and have been tested more effective than other similar products on the market. Our products are metal- and chemical- free, and vegan friendly. pH7 products only use ingredients that have been used for medicinal purposes over the centuries, and all our ingredients and dosages is focused on the daily allowance (RDA) for the purpose they are intended for.

Agreement of Sale

An agreement of sale between pH7 Manufacturing (PTY) Ltd and a customer is only valid once payment has been made and the company receives proof of payment. Up until this point all goods remain the property of pH7 Manufacturing (PTY) Ltd

Delivery Policy

Subject to availability and receipt of payment, orders will be processed within three working day.

All orders are dispatched via different courier services or international air mail. A delivery being delayed is not grounds for return or refund.

You accept that in order for us to prove delivery of an order, we do not have to prove that you personally received the goods, but rather that any person at the delivery address signed for the delivery.

Return and Refunds Policy

The provision of goods and services by pH7 Manufacturing (PTY) Ltd is subject to availability. In case of unavailability pH7 Manufacturing (PTY) Ltd will contact you with alternative options. An order may be cancelled if payment has not been made by the customer. Once payment has been received from the customer please note that when the product has been dispatched no cancellation will be accepted.

Satisfaction Guarantee

The company offers a Customer Satisfaction Guarantee and will replace defective or product packaging damaged items, based on the company RETURNS and EXCHANGE policy. If you are not completely satisfied with your purchase, because of a product defect or damaged packaging, we will replace the damaged products with another product within our RETURNS and EXCHANGE policy. Please refer any customer complaints to Head Office within 48 hours of receipt of such a complaint. info@ph7.co.za / +2772 136 4659

RETURNS and EXCHANGE Conditions

Evidence of damaged goods or products needs to be submitted to the company within 48 hours in the form of photos, providing proof to support such a claim. The damaged product inclusive of the proof of purchase must be returned to the company within 10 (ten) days of delivery to the client. The satisfaction guarantee does not apply to products that have been misused or purposely damaged.

Wrong Products

If you receive the wrong product you must contact pH7 Manufacturing (PTY) Ltd within one working day. We will investigate the occurrence and revert back. We will arrange to exchange the 'wrong' product for the one ordered on our account.

Customer Privacy Policy

Unit 103, Paardevlei Rising 1
Gardner Williams Ave.
Paardevelei, Somerset West

info@ph7.co.za
www.releasesce.com
+27 82 051 2537

Ph7 Manufacturing trading as Release_SCE™
Registration No. 2016/418266/07

VAT No.: 4590289288



pH7 Manufacturing (PTY) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to **POPI ACT**

Please note that pH7 Manufacturing (PTY) Ltd respect your privacy therefore all information will be kept strictly confidential. If there are any uncertainties please feel free to email us info@ph7.co.za

Payment Options Accepted

Payment may be made via debit or credit / Visa, MasterCard or by bank transfer into the pH7 Manufacturing (PTY) bank account, the details of which will be provided during the checkout process.

Credit Card Acquiring and Security

Credit card transactions will be acquired for pH7 Manufacturing (PTY) Ltd via Virtual Card Services who use the strictest forms of encryption.

Customer Details Separate from Card Details

Customer details will be stored by pH7 Manufacturing (PTY) Ltd separately from card details which are entered by the customer on the Virtual Card Services secure payment terminal. For more detail on Virtual Card Services visit the [yoco](#) website.

Merchant outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. The transaction currency is South African Rand (ZAR).

Responsibility

pH7 Manufacturing (PTY) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

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Disclaimer

It is our mission that all information on this website is as accurate and up to date as possible, and that all products promoted cause no harm to our customers or the environment. However, due to the possibility of human and technical error, pH7 Manufacturing (PTY) Ltd accepts no responsibility for the accuracy or completeness of information provided on the website.

Neither do we accept responsibility for any adverse reactions that any of our products may cause. While we have taken every reasonable measure to ensure that the products promoted on this website are of the highest quality and safety, the recommendations on this site are not the advice of a medical practitioner. We therefore advise the consultation of a medical practitioner if there is ever any doubt as to the use of the products.

Use of the Website

This site may be used by customers to browse the content and products and to make legitimate purchases. Persons may not use this site for any purposes such as fraudulent or speculative transactions or to copy, reproduce, republish, or redistribute any of the images or content available on the site.

Country of Domicile

This website is governed by the laws of South Africa and to pH7 Manufacturing (PTY) Ltd as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, Unit 205, Paardevlei Rising 1, 18 Gardner Williams Avenue, Paardevlei, Somerset West, 7130

Variation

pH7Manufacturing (PTY) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company Information

This website is run by pH7Manufacturing (PTY) Ltd based in South Africa

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contact details

Telephone: +27 72 136 4659

Email us : info@ph7.co.za
admin@ph7.co.za

The Promotion of Access to Information Act 2 of 2000 (PAIA). [Link to POPI ACT](#)
https://www.gov.za/documents/promotion-access-information-act?gclid=Cj0KCQjwhIP6BRCMARIsALu9Lfm5VpGtrhLYKZxxSU_CkIYaidUTjiY8TI4sgntEZRf1P6k_IzI9j3IaA_kYIEALw_wcB

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